

*The
Intelligent Approach
to Tooling*

in-toolintelligence TS

Daily Saw Service



cutting tools which utilizes mobile tablet computers and integration into their existing accounting software.

Daily Saw Service, a leading sharpener, distributor, and manufacturer of cutting tools in southern California has implemented the Intooligence TS software system. Intooligence TS (TS stands for tool sharpening) is a software system for tracking and managing the pickup, processing, delivery, and invoicing of service work for

Prior to implementing Intooligence TS, Daily Saw Service was using carbon-copy paper forms with handwritten descriptions of tools picked-up and the work that was performed to those tools. Those paper forms were then typed into the accounting system which consumed 3-4 hours each day. Using Intooligence TS, Daily Saw Service has dramatically reduced the time to an average of 45 minutes a day.

Using Intooligence TS, Daily Saw Service now has an interface that directly imports a description of the tooling and its associated service charges into the accounting system with virtually no typing. The change in process allowed Daily Saw Service to re-purpose an employee. Intooligence TS also emails signed pack lists to customers each day which has reduced questions concerning the delivery confirmation of sharpening.

Intooligence TS is the only software solution designed specifically for the tool sharpening industry. "We've looked at developing a solution like this with a 3rd party over the years, but the cost was extremely high. Intooligence TS is a tremendous value and is specifically designed for our industry." commented Ryan Daily. Daily Saw Service was founded in 1946 and operates in a facility of 60,000 sq. feet. "We have consistently been a leader in sharpening in our area. Other tool sharpeners in the area routinely bring tools to us for service. Intooligence TS is the next logical step in leading the market with innovation and technology.", added Ryan Daily.

The implementation of Intooligence TS at Daily Saw Service required the creation of new tool types in the software. "We sharpen anything with an edge," said Ryan. The tools that Daily Saw services range from ice cream knives to saw blades to metal shear blades. Intooligence TS was able to accommodate all of Daily Saw Service's tool types including their on-site shear blade adjustment and installation service.

Daily Saw Service employs ten sales reps that service routes every week. In addition to the routes they maintain they also have a customer service desk for walk-in customers. With the entire Daily Saw Service team using tablets to record the pickup and delivery of tooling, Intooligence TS creates a centralized record of what tooling is in-house for service.

Daily Saw Service invested in mobile hotspots for each sales rep that allows them to stay connected in the field throughout the day. This allows the billing staff at Daily Saw to prep invoices the same day they are delivered and quickly and easily send them out the following morning. It also allows each sales rep to stay connected with their email in the field for communication with internal staff and customers.

Located in South Gate, CA, Daily Saw Service was founded in 1946. Today, the original 1,000 sq. ft. facilities of Daily Saw Service have grown to 60,000 sq. ft. Daily Saw Service employs over 50 skilled and specialized personnel and the most advanced machinery and techniques known in the sharpening and cutting tool industry. Learn more at <http://www.dailysaw.com>

